

TRICARE Online Presents Latest Capabilities in National Electronic Health Record Showcase

The latest capabilities within TRICARE Online were presented in the National Electronic Health Record Showcase at Walter Reed Army Medical Center on Jan. 11, and at Andrews Air Force Base's Malcolm Grow Medical Center on Jan. 19.

The showcase, sponsored by the Defense Health Information Management Systems, highlighted the power of the Military Health System's electronic health record, AHLTA, today and into the future. TRICARE Online was one of 25 products presented during the showcase which included demonstrations of battlefield and home front technologies.

Developed and managed by Defense Health Services Systems, TRICARE Online is the 24/7 online gateway to defense health services for TRICARE beneficiaries. Users can schedule appointments for themselves and their families, order prescription refills, review and download their individual personal health data, access medical benefits information and complete, then submit health risk assessments. Built and released in 2004, this year TRICARE Online will release a new interface. The new interface was shown by Aria Porter, of Defense Health Services Systems, and Army service representative Terrance Eiteljorge.



E.J. Eiteljorge, left, demonstrates TRICARE Online to U.S. Army Col. John S. Scott, Chief of Clinical Informatics at Walter Reed Medical Center..



The demonstrations focused on TRICARE Online's appointing, prescription refill, and Department of Defense secure logon capabilities. Visitors also registered for online account access and were shown how to download their personal health data into either a portable document file (pdf) or editable text file (txt). This personal health data capability, known as the Blue Button, allows TRICARE beneficiaries to actively participate in their own health care.

For more information about the Blue Button or TRICARE Online's additional capabilities, please visit www.tricareonline.com.

Defense Health Services Systems Products Featured at 2011 Military Health System Conference

Several DHSS products were featured in the 2011 Military Health System (MHS) Conference at the Gaylord National Convention Center near Washington, D.C., Jan. 24-27. On Jan. 25 and Jan. 26, three DHSS applications, M2, TRICARE Online, and Patient Safety Reporting (PSR) were demonstrated live in the conference exhibit area. The M2 demonstration highlighted new capabilities within the application using the business intelligence reporting tool Business Objects XI.

The new TRICARE Online user interface was shown in the exhibit, along with upcoming enhanced capabilities such as the new Blue Button graphic (right)



Bob Aarhus, left, demonstrates the reporting capabilities of M2 during the MHS Conference.

to download personal health data.

The automated reporting features of PSR were shown generating increased interest in the value of automated reporting to reduce patient safety incidents within military medical facilities.

DHSS products and staff were also featured in the conference educational track. DHSS Program Manager Dr. Dan Magee participated in a panel discussion on "Harnessing the Power of MHS Information Systems to Achieve Meaningful Use of Health Information," on Jan. 24. The panel described "meaningful use" of health information and how it is being translated into the MHS



PSR subject matter expert Shane Sanders, left, describes PSR to a conference attendee.

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using AHLTA and other MHS information systems.

Selected screen shots of the web-based TRIARE Online were shown on Jan. 24, during a panel discussion entitled “Moving to the Patient-Centered Medical Home through the MHS Personal Health Portal,” with DHSS Deputy Program Manager for Clinical Support Jenna Noble. The panel discussed the capabilities available today and the “game changing” aspects of secure messaging, personal health records, and other soon-to-be available functionality.

The capabilities of PSR were featured during the Jan. 24, “Patient Safety Reporting System,” session presented by



From left are: E.J. Eiteljorge, David Corey, U.S. Army Col. Thomas Greig, M.D., and Jenna Noble during the Personal Health Portal conference panel discussion.



TRICARE Online subject matter expert Aria Porter, left, demonstrates TOL at the MHS Conference.

Department of Defense Patient Safety Program Analyst Mike Datena. PSR captures medication and non-medical patient safety events including near misses using a standard taxonomy.

U.S. Navy Commander Jamie Lindly described the value of M2 during his presentation Jan. 25 on “Using our Data – Maximizing Clinical and Business Intelligence in the MHS.” The session was on the breadth and depth of business and clinical data available for analysis within the MHS and the best way to use the tools available to report that data.

The 2011 MHS Conference sessions focused on achieving the Quadruple Aim performance goals of medical readiness, experience of care, population health, and per capita cost of care. An estimated 4,000 military and civilian medical personnel attended this year’s event. For a complete list of all speakers and presentations at the annual conference, click onto <http://www.health.mil/2011mhsconference.aspx>

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DHSS In the News



Of the 25 products featured at the national Electronic Health Record Showcase at Walter Reed Army Medical Center, Jan. 11, TRICARE Online, shown above by Aria Porter and E.J. Eiteljorge, is featured in the following article:

<http://www.wramc.amedd.army.mil/NewsAndEvents/media/resource/Lists/wrarticles/DisForm.aspx?id=751&>

TRICARE Management Activity Deputy Director, U.S. Navy Rear Admiral Christine Hunter, M.D., discusses TRICARE Online in an interview published Jan. 24 available here:

<http://www.dodlive.mil/index.php/2011/01/medical-monday-tricare-online-access-is-power/>

Editor

Jo Carol Torrez

Designer

Hazel Cajusay-Scherch

Contributors

Sarah Marcinko, Aria Porter and Ginge Sivigny

Program Manager

Dr. Dan Magee

Principal Deputy Program Manager

Mike Veasey

Deputy Program Managers

Clinical Support: Jenna Noble

Medical Logistics: COL Chris Harrington

Resources: Mike Smith

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eXpresso is distributed electronically, and recipients are encouraged to share it with others. To subscribe, submit a story idea or correct an e-mail address, please contact Jo Carol Torrez, at 703-575-7461 or jocarol.torrez.ctr@tma.osd.mil.

DHSS Program Office

Sky 2, Suite 1500

5203 Leesburg Pike

Falls Church, VA 22041